

Dear Customers,

It is to inform that with recent decision from the local government in Dongguan, our contract manufacturing provider, Trigger Enterprise will have to move their manufacturing site in Dongguan to a new site in Hunan by October 2020 and expected to complete by March 2021.

We fully understand the impact of this move on our customers and will act accordingly to assure you that we will continue to support you throughout this process, and will provide updates as it become available.

Our experienced transition team has worked with our product line management to identify the effected products. Based on that analysis, you will receive the Product Change Notifications in a timely manner, as outlined in the enclosed data pack. Factory will support all documentation as per the PCN process.

We intend to maintain our current production schedules for all product lines and will continue to fulfil our customer requirements throughout this process.

We will build significant buffer stock to ensure a smooth transfer without interruption. However, we would like to seek a co-operation from you good office to review your demand for these products and plan accordingly. Our dedicated sales and customer service teams are fully equipped to support you through this transition. Full detail including mitigation actions will be included in the attached data pack.

If you have any questions, or concerns, please do not hesitate to contact your local TT Electronics sales representative. Thank you for your continued support and cooperation.

Sincerely,

A handwritten signature in black ink, consisting of a large, stylized 'O' followed by a vertical line and a horizontal line crossing it.

Mohd Podzi Mahmud
Operations Director, Magnetics