

Product change notification (PCN)

Title / short description	TC 2.0 - New firmware package
Affected article category	Marking and labeling
Change category	Software modification
Change number	CBG230018-00
Reason for PCN/PDN Revision	

Purpose/objective of the change

The firmware change improves the overall print quality.

Detailed description of the change

Firmware update 5.43.2 improves the overall print quality by re-tensioning the ink ribbon. This eliminates the occasional error of minimum ink ribbon retraction after printing.

Identifying characteristics

Firmware TC-5.43.2

Start of Production (SOP)	-	Last Time Delivery (LTD)	-
Effective date (EOP)	2023-09-27	End of Service (EOSR)	-
End of Sales (EOS)	-		

Short-term change (< 6 months) or discontinuation (< 12 months), due to:

- | | | |
|--|---|--|
| <input checked="" type="checkbox"/> Software / Firmware Bugfix | <input type="checkbox"/> Short-term delivery stop by supplier | <input type="checkbox"/> Short-term recall by supplier |
| <input type="checkbox"/> Force majeure | <input type="checkbox"/> Product improvement with customer benefits | |
| <input type="checkbox"/> Others | | |

Attachments

- Material_list.csv
- PCN-CBG230018-00_DE
- PCN-CBG230018-00_EN

Material list

Item no.	Item Type	Hardware / Firmware		Item no.	Substitute item Type
		old	new		
1085267	THERMOMARK CARD 2.0	00	00		